



Welcome to the latest edition the Heston Apex Europe Newsletter – keeping you updated with the world according to HAE.

This Year's Christmas Card



This year's Christmas card will be in aid of a fantastic children's charity, supporting The Make a Wish Foundation.

"Make-A-Wish Foundation® UK grants magical wishes to children and young people fighting life-threatening illnesses. Since being established in the UK in 1986, we have granted over 7,000 wishes."

A truly worthwhile cause.

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Team News News

This month has been a busy one for engineers and HAE Head Office staff alike. With the end of the year fast approaching everyone has been working hard to bring 2011 to a close.

Promotion

We are extremely pleased to announce that Jethro Barker has been promoted. Due to his hard work and commitment he is now the HAE Maintenance Manager overseeing the ever important maintenance work, both on-site and in the office.

Jethro has also recently taken his first steps into Lenel, passing both the 1000 and 2000 exam.

Congratulations from all at HAE.

OnSSI

Izak Potgieter our Professional Engineering Services Manager has recently passed the 'Ocularis Boot Camp,' aka the first Ocularis training course. This adds yet another software discipline to Izak's impressive collection, enabling him to master the HAE Skypoint Server Solution which is currently being rolled out to a major client's many European and UK sites.

Apprentice News

Our HAE Apprentices have both been working hard not only on site but also in the classroom. Both Sheldon and Ifran passed the first round of college exams, well done to you both.



New Starts

Firstly we welcome John Rundle as an engineer in the maintenance team. Originally from Australia, John has been experiencing the British winter while exploring our sites.

We also have Junior Engineer Vickraj Herkanaidu joining the HAE Engineering team. Vic has already been out on site experiencing the day to day workings of our hugely important maintenance customers.

A very warm welcome to you both.

Christmas Callouts



During the Christmas Period, there will be some changes in the way that we operate due to the bank holidays.

The office will be open on any days which are not bank holidays. However our callout system will obviously carry on as normal for our maintenance customers. Our response time will not change over the holidays so we will always be with you within four hours of an emergency callout.

The HAE Helpdesk, as always remains the best way to log a callout – the simple layout and informative features means that our clients are kept up to date, in real time, of the status of the callout.

We shall also be visiting our maintenance clients over the holiday period in order to make Christmas as peaceful as possible.

Engineer Spotlight



Name: Garreth Aylward

Job Title: Maintenance Engineer.

Are you from London: No, I'm from South Africa. I have been in the UK 4 months now, loving it and livin it.

Background, where have you worked before: I worked at i-vision in South Africa as a Project Manager in CCTV and access control.

What do you enjoy most about working for Heston Apex Europe: I enjoy working within a great maintenance team, and as a whole the people at Heston Apex are really warm and welcoming.

If you could choose one of the buildings to live in that you maintain, which one would that be: Definitely Thornwood, very spacious, nice interiors, indoor swimming pool, own gyms what more could you want?

If you had to protect the crown jewels, what security system would you install: I would install Sony Security Systems ie. CCTV including access control

If you could develop one of your security disciplines further which one would it be and why: CCTV, it will always be in demand.



Sony IP CCTV Installation



This week HAE Operations Director Freddy has been overseeing a Sony CCTV Installation close to the HAE Headquarters.

Working with Installation Engineer Darren McGrath and Apprentice Sheldon George, the three have been braving the cold and wind at the top of a very tall cherry picker as can be seen above. They have proven much braver than us!

Managing Director's Blog

I would like to use this blog to thank everyone for their hard work and commitment over the past year.

HAE has continued to grow over the last 12 months securing contracts in both the Commercial and the Residential market place spanning across EMEA. This year has seen some significant staff changes within the HAE family along with some well deserved promotions and new engagements. Finally, please spare a thought to our hard working maintenance team, who will continue to work throughout the Christmas period, both at our sites and on callout "your dedication does not go unnoticed".

I wish you and all your families a very merry Christmas and happy New Year.

Robert De'Antiquis

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